

ORGANIZATIONAL SERVICES

November 2018

REPORT

1. Training

Provider/Community Training

- Trauma and Supporting Individuals with IDD
- Gentle Teaching
- First Aid/CPR, Level 1 Medication, Medication Update
- Motivational Interviewing (October)
- Total for 2018: 950

Support Coordinator Training

- New SC Training Series – classroom and eLearning (37 hours)
- Behavior Supports Rule (Part 1 and 2)
- “Ray” of Hope! Never Give Up – MORC – Gentle Teaching
- Sexuality and Developmental Disabilities (Seneca Institute)

Eitas staff

- New Employee Training Series (10 hours)
- ALICE Training

2. Projects – Organizational Services

Person Centered Service Innovation

- After 2019 budget is approved, pilot details will be developed and shared

The Imperative www.imperative.com

- All staff will have access to take the Purpose Assessment and receive coaching to interpret results and how to use information for more fulfillment at work.
- Attended Purpose 2030 Summit– Goal is to double employee fulfillment by 2030 (33% to 66%).

Workplace Wellness

- “Choose to Lose” weight loss challenge starting January 2019.

CARF

- Internal assessment – target 12/31/18 to be complete.
- *SC Satisfaction Survey*
1700 +surveys sent and 320 surveys returned to date. Kristen Yates recording results and developing reports

3. Projects – Communications Coordinator

Projects in process

- Generic Emails (e.g., info@eitas.org)
- Quarterly External Newsletter
- January Internal Newsletter
- WorkBright - proposal
- Lobby Signage Update
- Lobby Wall-Mounted Brochure Holder
- Outdoor Signage Update
- Annual Report
- Movie Screening
- Transportation Handbook
- SMS or Phone Tree for Snow Days, etc.
- Wall Mural for Stairway

Website/Social Media Analytics – November

Website Analytics (Nov 1-27)	Website October
<ul style="list-style-type: none"> • 1,005 visitors • 4,540 pageviews • Average Session Duration: 3 minutes 12 seconds • Top visitors came to site from: <ul style="list-style-type: none"> ▪ Google search • Most visited pages: <ul style="list-style-type: none"> ▪ Course Descriptions – 279 ▪ About Us – 259 ▪ Training – 218 	N/A
Social Media - Nov.1-27, 2018	Social Media – October 2018
Twitter <ul style="list-style-type: none"> • 16 tweets • 64 followers • 22 engagements (Retweets & Likes) Facebook <ul style="list-style-type: none"> • 13 posts • 604 fans 	Twitter <ul style="list-style-type: none"> • 14 tweets • 65 followers • 6 engagements (Retweets & Likes) Facebook <ul style="list-style-type: none"> • 9 posts • 606 fans

<ul style="list-style-type: none"> • 178 engagements (Reactions, Shares & Comments) <p>LinkedIn</p> <ul style="list-style-type: none"> • 13 posts • 18 followers • 178 impressions (Number of times each update was shown to LinkedIn members) • 17 interactions 	<ul style="list-style-type: none"> • 108 engagements (Reactions, Shares & Comments) <p>LinkedIn</p> <ul style="list-style-type: none"> • 9 posts • 15 followers • 96 impressions (Number of times each update was shown to LinkedIn members) • 19 interactions
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4. Grants

KC Collaborative to Enhance Access to Support for Individuals with Alzheimer's Disease and Related Dementias

- Total number of dyads served through the Reducing Disability in Alzheimer's Disease (RDAD) 12 module intervention: 36 referrals: 2 completed, 6 in progress, 12 didn't qualify, 10 opted out, 6 waiting on response
- Coordinating a Dementia Capable Care for people with IDD in Springfield/Jopin area. Grant funds will cover majority of the costs – remaining costs covered by attendees.
- Year 3: Sustainability planning, additional Alzheimer's Dementia training, RDAD intervention

Oral Health Grant (Grant ends January 24, 2019)

- January 11, 2019, at Truman Lakewood: Training for dentists, hygienists to gain skills and knowledge in providing services to people with IDD.

Respectfully Submitted,

Amanda George

November 28, 2018